

700-3 Sewer Clean-Out Policy (Resolution 05-11-11, Nov.8, 2005)

The Village will only reimburse the ratepayers for the sewer service line clean-out cost when it can be established that tree roots were the cause of the blockage, and that all other sewer service line blockages are the responsibility of the ratepayer.

- The Village Foreman is to ensure that the blockage isn't in the sewer main.
- If there is no sign that the blockage is in the Village's sewer main, the property owner is to be instructed to call a plumber to clean out their line at their expense.
- The Village Foreman is to attend with the plumber whenever possible, to determine where the first blockage is and what the blockage is (i.e.: tree roots, etc.)
- The property owner is to submit the invoice from the plumber, that details what the blockage was and the location of the blockage, to Council if they are wishing to be reimbursed for the clean-out costs.